

REPORT TO: Health and Wellbeing Board

Date of Meeting: 24th March 2015

Report of: Simon Whitehouse, Chief Executive, NHS South Cheshire CCG

Subject/Title: NHS South Cheshire CCG Draft Operational Plan 2015-16
(V7.1)

1 Report Summary

- 1.1 Our refreshed Operational Plan is intended to inform local people, partners and staff about the healthcare services that will be commissioned during 2015-16 on behalf of the population covered by NHS South Cheshire Clinical Commissioning Group (CCG).
- 1.2 Last year the CCG developed a 2 Year Operational Plan 2014-16. We are now in the process of reviewing and refreshing the Operational Plan. [Forward View into Action: Planning for 2015-16](#) builds on the direction of travel that all CCGs will have been following over the past year. Therefore the refreshed Plan will not only reflect the progress that has been made against the stated plans and priorities from Year 1, but also realign the narrative and focus in line with the [Five Year Forward View](#).
- 1.3 Importantly the refreshed plan will reflect more fully on the Connecting Care Strategy and ensure that the programmes of work better reflect the CCGs clinical strategy, with greater focus on delivering the Priority Projects whilst also remaining focused on the operational assurance of the NHS Constitution and the NHS Mandate requirements.
- 1.4 As part of the NHS South Cheshire CCG Refresh Operational Plan the CCG have incorporated the work that has been undertaken as part of our Connecting care Strategy to bring all local providers together to improve the health and wellbeing of our local population. The Strategy is underpinned by 6 key integration outcomes/foundation stones created by the Connecting Care Board to provide a single framework for integration and transformation, which aligned directly to the exiting NHS Constitution, health, public health, social care and 'Everyone Counts' outcomes frameworks and measures.
- 1.5 Each stone identifies the specific area of the Connecting Care programme plan and the relative plans, aspirations and measures of success that relate directly to the 6 health and social care integration outcomes. The following are our foundation stones:
 - Building communities that support and promote healthier living
 - Empowering our public and our workforce to lead the way

- Personalising care to support self-care and independence to enhance quality of life
- Getting it right: High quality, safe care for everyone
- Strengthening our key assets: Supporting our carers
- Spending money wisely and where it counts.

- 1.6 The CCG has adopted the foundation stones from the Connecting Care Strategy, along with reviewing the top health inequalities for our locality. From this work the CCG has adopted the following Strategic Priorities and local ambitions that will support the delivery of the Connecting Care Strategy:

The NHS South Cheshire CCG strategic priorities have been identified as:

1. **Transforming Mental Health** – recognising that this is a significant area of health need locally with a national focus on parity of esteem.
 2. **Transformation of Primary Care** – this will build on the transformation work that has already started in 2014-15.
 3. **Transforming Urgent Care** – to bring a renewed focus on transforming the current system (some of which will be delivered through the Better Care Fund).
 4. **Integration** – the delivery of the integrated community teams and the transformation of community services (some of which will be delivered through the Better Care Fund).
 5. **Person Centred Care** – with a focus self-care self-management and empowering communities and individuals.
 6. **NHS Constitution Standards** – being accountable for improving health outcomes commissioning high quality care and best use of resource
- 1.7 The NHS South Cheshire CCG Operational Plan Refresh 2015-16 has reflected what the CCG has achieved during 2014-15 to enable them to look at their commissioning intentions that needed to be delivered starting in 2015-16. The achievements have been categorised again the NHS Outcomes Framework Domains. The list below identifies some of the key areas of our achievements (further detail is contained within the plan)

Domain One – Preventing people from dying prematurely

- Early diagnosis of cancer
- Specialist Educational Needs and Disabilities (SEND)
- Risk Stratification
- Early Intervention- Domestic Abuse

Domain Two – Enhancing quality of life for people with long term conditions

- Integrated Community Teams
- 0 – 5yr Admissions
- Respiratory
- Children with LTCs

- Neurodevelopment Pathways
- Memory Services with Dementia
- Personality Disorder
- Primary Care Mental Health Team
- Military Veterans IAPT Service
- Stroke Rehabilitation Pathway
- GP Care Homes Scheme
- Third Sector Grants

Domain Three – Helping people to recover from episodes of ill health or following injury

- Intermediate and Transitional Care Services Review
- 24/7 Urgent Care
- Cancer Diagnosis and Treatment Pathways
- Cancer Pathways Review for Lung and Upper GI
- Medical Emergency Response Incident Team (MERIT) –
- Think Pharmacy
- NHS111

Domain Four – Ensuring that people have a positive experience of care

- Citizens Advice Bureau
- Dementia Services for people at End of Life
- Co-ordinated End of Life Care
- Child Adolescent Mental Health Service Specification review
- Electronic Palliative Care Coordination System (EPACCS)
- Electronic Prescribing

Domain Five – Treating and caring for people in a safe environment and protecting them from avoidable harm

- Quality, Nursing, Safeguarding and Patient Safety
- Safeguarding

1.8 The full narrative detail of the CCGs refreshed Operational Plan will be made available locally to be shared with partners and stakeholders, including NHS England following the final sign off from the Governing Body and NHS England (10th April 2015). The CCG have prepared a plan for sharing the Plan with stakeholders and members of the public, these events and conversations have been taking place as part of our drafting of the refreshed Plan. The purpose of these engagement activities have been to:

- To keep stakeholders and members of the public up to date with the work the CCG has been doing over the past 12 months
- To update stakeholders and members of the public on the work we still have to do and what is coming up over the next 12 months
- To give our stakeholders and members of the public an opportunity to let the CCG know what they think and tell us about their experiences

2 Recommendations

- 2.1 The Health and Wellbeing Board are asked to note to the draft Operational Plan 2015-16. A Final version will be published on the CCG website following approval by NHS England in April 2015.

3 Impact on Health and Wellbeing Strategy Priorities

- 3.1 The CCGs Operational Plan is the key work plan for the CCG for the coming year and as such determines the projects that the CCG prioritises in order to delivery its overall vision and strategic priorities (to maximise health and wellbeing and minimise health inequalities, informed by local voices and delivered in partnership). In turn the CCGs plans are aligned to the Health and Well Being Strategic Priorities.

4 Access to Information

- 4.1 A copy of the draft refreshed Operational Plan (V7) is attached for information and comments.

The background papers relating to this report can be inspected by contacting the report writer:

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